

# NEWS RELEASE

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## **FCUL Service Group, Inc. Signs Partnership Agreement with Telephone Business Continuity Provider**

With power outages, carrier outages, equipment failures, and natural disasters on the rise, and the never-ending demand of seamless service at an all-time high, uninterrupted telephone service has become a much sought after business solution.

In an effort to meet this demand, the Service Group partnered with Telecom Recovery, a telephone recovery and business continuity solution offering an inexpensive protection service that enables callers to get through to a business' main phone or fax number, through rerouting technology, in the event of a disaster or disruption. There is no equipment or software to buy, no need to change telephone system providers, and a Telecom continuity plan is provided for auditing purposes.

"Telecom Recovery provides a crucial link between members and their credit union. Credit unions need to communicate with members in the event of a disruption in service, and Telecom Recovery offers a seamless continuance of communications that provides comfort during uncertain times," stated Marvin Garland, Chief Operating Officer, FCUL Service Group.

For more information about how your credit union can operate with uninterrupted telephone services or to schedule a free webcast, contact Scott Morgan at 800.342.1266 x1110, or [scott.morgan@fcul.com](mailto:scott.morgan@fcul.com).

*(The FCUL Service Group, Inc. is a wholly owned subsidiary of the Florida Credit Union League. The mission of the FCUL Service Group, Inc. is to develop, market, and provide for-profit products and services to credit unions in and out of Florida. From adding new products to improving existing products, FCUL Service Group, Inc. is committed to developing and providing the most cost-effective and cutting-edge products and support services that benefit credit unions and position them to be competitive in today's fluid market.)*

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